



The Utility Auditing Professionals

On average, **80%** of organizations are overcharged on utility expenses due to calculation errors and discrepancies billed by the utility providers. The CGS partnership with National Utilities Refund (NUR) works with organizations to remove errors and overcharges within the utility invoices. We will have the suppliers provide you a refund on errors and create uncontested reductions in your monthly bill by removing unnecessary charges.

Types of common errors found:

- Incorrect Rate Schedule
- Hidden telecom PICC charges
- Incorrect tax classifications
- Telephone cramming charges
- Charges on unused/old lines
- Excessive surcharges



Get Started Today!

No Risk!
No Obligations!
Purely Contingent Based!



Ways to Reduce Your Utility Expenses

Reduce your rates



Simply save money by findings ways to reduce how much you pay per minute for telecom or kwh/dth for electric/gas. There are a multitude of 3rd party suppliers that offer competitive rates and options. As a 24/7 operation, you may leverage your off-peak and weekend usage to obtain even lower rates from the suppliers.

Decrease your consumption



You can reduce how much you use through services such as light retrofits, the installation of energy capacitors, and wire upgrades. However, be sure to carefully evaluate your ROI before making a large investment. CGS can assist in the research of these products and can help you evaluate your decision at no cost!

Recapture & Removed Overcharges & Errors!



Our utility bill audit will rectify and refund any errors and overcharges found within your utility invoices. You will directly add to your bottom line by removing charges you no longer need to pay for and have the satisfaction of knowing that that all your invoices are 100% accurate.

About Our Team

CGS partner National Utilities Refund strives to build strong client relationships; their reputation and your satisfaction is our top priority. Their auditing team has over 45 years of combined experience performing audits within over 48 states, as well as in Mexico and Canada, and within virtually every type of industry. NUR does not use software program to target the low hanging fruit, but instead every utility bill is analyzed by their experienced auditing team. In return, nearly 80% of audits results in \$ owed to you, our customer!

TELECOM AUDITS

- Audit of all local, long distance, wireless, data, and internet charges
- Evaluation of the cost effectiveness of line charges, usage charges, and feature packages
- Constant monitoring of current changes occurring in all areas of the telephone industry for opportunities to lower monthly costs, consolidate services, and remove redundant or outdated charges



UTILITY AUDITS

- An audit of all electric (including 3rd party generation charges), water, sewer, and natural gas bills errors and overcharges over the past 3-4 years
- A full analysis of current and past usage to ensure all tariffs are correct
- Correction of meter errors, demand errors, rate structures, and unnecessary minimum charges
- An analysis of current utility budgetary spending

WHY DO YOU NEED AN AUDIT?

Many of today's companies fail to realize the importance of auditing utility and telecom budgets and the accompanying monthly charges. Too often spending in this category is not verified due to an assumption of accuracy and cost efficiency. We often hear **"as long as it looks right, we pay them."** The utility company's position is that it is your responsibility to verify your bills. By assuming your bills are correct or there is nothing you can do leaves your company vulnerable to errors and overcharges. An audit may be the best thing you can do now, with the potential of refunds and savings going straight to your bottom line.



HOW TO START?

No Risk. No Obligation. No Out-of-Pocket Costs.

All we need is a copy of your utility/telecom invoices and any associated contracts. There are no consulting fees or hidden charges, we are purely contingent based. There is absolutely no risk on your behalf. We will present our findings to you for approval before any errors will be removed or changes will be made.

